



**ARCEXPO**  
bringing communities together

## 2024 ARC Annual Conference Programme *Shaping The Future*

With networking activities taking place on Tuesday, 20 August 2024, the conference programme begins on Wednesday, 21 August and Thursday, 22 August. On both conference days, registration will begin at 08h00 with the conference agenda kicking off at 09h00.

### **Session 1 - Morning of Wednesday 21 August (approx. 09h00 - 11h00)**

#### ***Thriving Together in Balanced Workplaces: Prioritising Wellness, Embracing Mental Health, and Shaping Culture***

*This enriching session is where we delve into the holistic approach to employee well-being, mental health awareness, and the pivotal role they play in recruitment strategies and company culture. Through exploring diverse thinking preferences, we will uncover tailored approaches to support individuals in their professional journey while nurturing and shaping the organisation's culture. Discover how to create a workplace environment that not only attracts top talent but also empowers them to flourish, fostering innovation and resilience at every turn. This session will also include the key note address.*

### **Session 2 - Midday of Wednesday 21 August (approx. 11h30 - 13h30)**

#### ***Navigating Legal Landscapes: Insights and Strategies for Residential Community Associations***

*Legal experts dive into the legislation surrounding residential community associations. From the intricacies of POPI and PPRA to navigating challenges with Foreign Nationals and Sectional Title Schemes, we will explore practical approaches to compliance and effective governance. Gain invaluable insights and actionable strategies to tackle legal and legislative issues head-on and , ensuring your association operates smoothly and in accordance with the law. Equip yourself with the knowledge and tools necessary to navigate the complex legal terrain with confidence and proficiency.*

### **Session 3 - Afternoon of Wednesday 21 August (approx. 14h30 - 16h00)**

#### ***Sustainable Solutions: Practical Approaches to Resource Management, Self-Reliance & Collaborative Service Solutions***

*This hands-on session is focused on practical strategies for estate resource management and utility independence. Explore approaches to mitigate reliance on municipalities for water and electricity resources, while fostering collaborative partnerships for enhanced service delivery. From establishing utility companies between estates to implementing innovative solutions for sustainable resource management, this session will equip you with tangible tactics to drive efficiency and resilience within your community. Learn from practical case studies and expert insights to transform resource management in your estate.*

### **Day 1 Conference Closure at 16h00 followed by ARC Annual Dinner**

### **Session 4 - Morning of Thursday 22 August (approx. 09h00 - 11h00)**

#### ***Innovate & Integrate: Navigating Tech Solutions and AI opportunities for residential communities***

*Step into the future with confidence in this forward-thinking session focused on tech solutions for community associations. Explore the potential of AI and other technological advancements to enhance day-to-day operations, even for those who are not tech-savvy. Discover how to embrace technological change and identify opportunities. From practical applications to cost-effective innovations, this session will empower you to harness the power of technology to streamline processes, improve efficiency, and create a brighter future for your residential community association while breaking the perception that these initiatives are too costly. Unlock the potential of tomorrow, today!*

### **Session 5 - Midday of Thursday 22 August (approx. 11h30 - 14h00)**

#### ***Operational Exchange: Sharing Best Practices and Lessons Learned in Community Associations***

*Embark on an operational journey through the diverse landscape of community associations. Join fellow delegates in a dynamic session where experiences are shared, challenges are discussed, and solutions are explored. This interactive session offers a platform for delegates to showcase their learnings and insights, fostering collaboration and collective wisdom. Connect, learn, and contribute to the operational tapestry of community associations.*

### **Day 2 Conference Closure at 14h00 followed by Farewell Lunch**

For any questions regarding the conference programme and agenda, please contact us on 0861 462 463 or email [peggy@hoasupport.co.za](mailto:peggy@hoasupport.co.za) or [jono@hoasupport.co.za](mailto:jono@hoasupport.co.za)