2024 ARC ANNUAL CONFERENCE - PROGRAMME

DAY 1 - 21 August 2024

TIME	CONTENT	SPEAKER
07:45 – 08:45	**Registration and Breakfast Snacks**	Exhibition Centre	

SESSION 1 | Thriving Together in Balanced Workplaces: Prioritising Wellness, Embracing Mental Health & Shaping Culture

This enriching session is where we delve into the holistic approach to employee well-being, mental health awareness, and the pivotal role they play in recruitment strategies and company culture. Through exploring diverse thinking preferences, we will uncover tailored approaches to support individuals in their professional journey while nurturing and shaping the organisation's culture. Discover how to create a workplace environment that not only attracts top talent but also empowers them to flourish, fostering innovation and resilience at every turn. This session will also include the keynote address.

TIME	CONTENT	SPEAKER
08:45 – 09:15	**Conference Opening**	**Jeff Gilmour**	ARC
09:15 – 10:15	**Keynote Address**	Changing The Narrative: encouraging adaptability, fostering a positive workplace culture, and inspiring innovative solutions to challenges.	**Brent Lindeque**	'Good Things Guy'
10:15 – 11:00	**Whole Brain Thinking**	Cultivating Agile and Dynamic Teams	**Lourens Botha**	NBI
11:00 – 11:30	**Morning Tea**	Exhibition Centre	

SESSION 2 | Navigating Legal Landscapes: Insights and Strategies for Residential Community Associations

Legal experts dive into the legislation surrounding residential community associations. From the intricacies of POPI and PPRA to navigating challenges with Foreign Nationals and Sectional Title Schemes, we will explore practical approaches to compliance and effective governance. Gain invaluable insights and actionable strategies to tackle legal and legislative issues head-on and, ensuring your association operates smoothly and in accordance with the law. Equip yourself with the knowledge and tools necessary to navigate the complex legal terrain with confidence and proficiency.

TIME	CONTENT	SPEAKER
11:30 – 12:30	**Update on legal property matters**	**General HOA**	Lazelle Paola **Town Planning**	Tina Halstead **Conveyancing**	Robin Westley
12:30 – 13:15	**Balancing rules and their legal implications with the human impact**	**Introduction**	Jeff Gilmour **Panel Discussion**	Liezl Clause, Jakkie Scholtz, Steve van Greunen, Charlene Marlin
13:15 – 13:30	**CSOS Innovations**	Leading the Way in Dispute Resolution & Governance Advancements	**Kedibone Phetla**	CSOS Acting Chief Ombud
13:30 – 14:15	**Lunch**	Exhibition Centre	

SESSION 3 | Sustainable Solutions: Practical Approaches to Resource Management, Self-Reliance & Collaborative Service Solutions

This hands-on session is focused on practical strategies for estate resource management and utility independence. Explore approaches to mitigate reliance on municipalities for water and electricity resources, while fostering collaborative partnerships for enhanced service delivery. From establishing utility companies between estates to implementing innovative solutions for sustainable resource management, this session will equip you with tangible tactics to drive efficiency and resilience within your community. Learn from practical case studies and expert insights to transform resource management in your estate.

TIME	CONTENT	SPEAKER
14:15 – 14:30	**Sustainable Building Practices**	**Meche Gilmour**	Eva-Last
14:30 – 15:00	**Case Study**	Integrated Utility Management	**Michael Kapp**	Midstream
15:00 – 15:45	**Sustainable Human Resource Solutions**	**Johan Kruger**	CAISA
15:45 – 16:00	**Day 1 Conference Closure**	**Jeff Gilmour**	ARC
18:00 – 22:00	**ARC Annual Dinner**	Chiefs Boma Restaurant, Indaba Hotel	

DAY 2 - 22 August 2024

TIME	CONTENT	SPEAKER
08:00 – 09:00	**Registration and Breakfast Snacks**	Exhibition Centre	

SESSION 4 | Innovate & Integrate: Navigating Tech Solutions and AI opportunities for residential communities

Step into the future with confidence in this forward-thinking session focused on tech solutions for community associations. Explore the potential of AI and other technological advancements to enhance day-to-day operations, even for those who are not tech-savvy. Discover how to embrace technological change and identify opportunities. From practical applications to cost-effective innovations, this session will empower you to harness the power of technology to streamline processes, improve efficiency, and create a brighter future for your residential community association while breaking the perception that these initiatives are too costly. Unlock the potential of tomorrow, today!

TIME	CONTENT	SPEAKER
09:00 – 09:15	**Conference Opening**	**Jono Gilmour**	ARC
09:15 – 10:15	**Integrated Tech-Driven Success**	**Panel Discussion**	Adriaan Odendaal, Anton Potgieter, Wouter Du Toit, Tihan Du Plooy, Andrej Vladar
10:15 – 10:30	**Security and Beyond**	Solutions for Estates	**Lee-Ross Duimpies**	Axis Communications
10:30 – 11:00	**Real World AI**	Using AI in your everyday life	**Jono Gilmour & Gary Tintinger**
11:00 – 11:45	**Morning Tea**	Exhibition Centre	

SESSION 5 | Operational Exchange: Sharing Best Practices and Lessons Learned in Community Associations

Embark on an operational journey through the diverse landscape of community associations. Join fellow delegates in a dynamic session where experiences are shared, challenges are discussed, and solutions are explored. This interactive session offers a platform for delegates to showcase their learnings and insights, fostering collaboration and collective wisdom. Connect, learn, and contribute to the operational tapestry of community associations.

TIME	CONTENT	SPEAKER
11:45 – 12:15	**RCC Update**	**RCC Directors**
12:15 – 12:45	**Post election economic outlook**	**John Loos**	FNB Property Economist
12:45 – 13:45	**Operational Exchange**	**Open Forum**
13:45 – 14:00	**Conference Closure**	**Jono Gilmour & Jeff Gilmour**	ARC
14:00 – 15:00	**Farewell Lunch**	Exhibition Centre	